## Welcome to e-Licensing! How to Access your Organization Information

Ambulance Services, Training Programs, and MRUs

This is a <u>one-time</u>, required process that will establish your organization's presence in the *e*-Licensing system.

One-Time Steps for Organization Access		What You Need / Need to Know	What To Expect
Step 1	Create a Log-in	<ul> <li>Receive a mailed letter from EMSRB with a security code/token for first time access</li> <li>You need an email address for each license / approval / registration</li> <li>Register as an "organization"</li> <li>Provide personal information – name, address, other contact information</li> </ul>	Receive an email with a temporary password and a link to log back into the system for Step 2
Step 2	Verify Who You Are	<ul> <li>After logging back in, click on the "Activate Existing License Record" link to verify your identity</li> <li>Select Ambulance Service, Training Program or MRU as your "License Type"</li> <li>Enter your "security code/token" sent to you via US Mail by EMSRB</li> <li>Enter your organization's license / approval / registration number</li> </ul>	This step associates your new log-in Information with the records EMSRB has for your organization

The two steps above must be completed in order for your organization to use the e-Licensing system.

## Initial Application Instructions – Individual & Organizations

Initial Application Process		What You Need / Need to Know	What To Expect
Step 1*	Create a Log-in	<ul> <li>You need an email address</li> <li>Register as an "individual" if you are applying to be EMSRB personnel</li> <li>OR</li> <li>Register as an "organization" if you are applying for an Ambulance Service license, Training Program approval, MRU registration</li> <li>Provide personal information – name, address, other contact information</li> </ul>	Receive an email with a temporary password and a link to log back into the system for Step 2
Step 2	Apply for a Registration / Certification (individual) OR Apply for a License / Approval / Registration (organizations)	Click on the "Apply for an Exam / License" hyperlink to start the registration, certification or approval process	You will be asked to affirm that all of the information you submit is valid
Step 3	Confirm Application	<ul> <li>Confirm your initial Application request</li> <li>if your Application requires payment, you must pay online by entering bank account numbers and other information</li> </ul>	After completion, you will receive two emails:     Application summary     Payment confirmation (only if you were required to make an online payment)

\*Step 1 is a <u>one-time</u> step needed only the first time you log in.

## Renewal Instructions Ambulance Services, Training Programs, MRUs

\*If your renewal requires payment but you cannot pay on-line, please contact EMSRB to complete your renewal using the traditional paper process.

Renewal for Organizations		What You Need / Need to Know	What To Expect
Step 1	Complete Renewal	<ul> <li>Already be registered</li> <li>On the main menu screen, you should see a hyperlink for your organization record - click on it</li> <li>Be prepared to pay online if your renewal requires payment</li> <li>Follow the instructions to renew</li> </ul>	You will be asked to affirm that all of the information you submit is valid
Step 2	Confirm Renewal /  Make Payment*  (only if required)	<ul> <li>Confirm your application for renewal</li> <li>If your renewal requires payment, you must pay online by entering bank account numbers and other information as prompted by the payment screens</li> </ul>	<ul> <li>After completion, you will receive two emails:</li> <li>✓ Renewal summary</li> <li>✓ Payment confirmation (only if you made an online payment)</li> </ul>